

Case Study:
North Tyneside CCG
Urgent Care Participatory
Budgeting



Case Study: Participatory Budgeting in Urgent Care

Between the 2nd and the 8th July 2015, North Tyneside CCG, in collaboration with MutualGain, held three sessions designed to enable the public to influence spending decisions on access to urgent care services. The process used was a new commissioning version of the tried and tested technique of Participatory Budgeting.

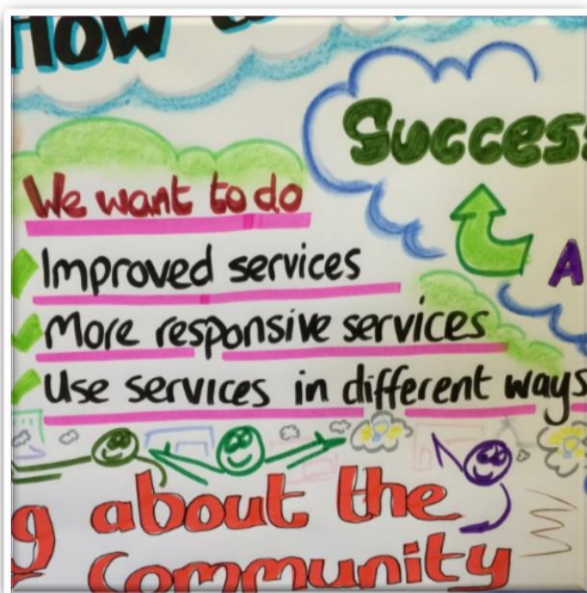
Participatory Budgeting is an exercise which allows for many parties to come together to have meaningful discussions about the allocation of financial resources and how those decisions will impact upon service provision.

As part of the exercise, officers from the organization provide simplified breakdowns of the relative spend on providing current services, as well as forecasting spend on possible future services. MutualGain is able to provide assistance in carrying this out.

The process itself requires an organization to fully engage with the democratic process, with the success of the exercise relying on a high level of transparency and local ownership.



MutualGain was the perfect partner in carrying out the Participatory Budgeting exercise due to our experience working with this method. Our Director, Susan Richie, currently chairs the UK Participatory Budgeting network, and our ability to adapt the method dynamically to suit your situation allows us to make the most of the exercise for your unique aims.



We are able to provide support all through the process, including advising on the selection of participants, facilitating and recording the events and writing a comprehensive and clear report on the outcomes for use in your wider consultation process.

The event itself allowed members of the public, alongside representatives from providers and the programme board for the Urgent Care redesign all to give their views on a variety of services and potential options for future commissioning in the area, focussed around real life ideas of budget and future expenditure. The discussions which were had reflected the challenge that North Tyneside CCG faced in providing

Urgent Care in an environment of reducing budgets, and allowed participants to focus on what they believed were the most important parts of the system.

Whatever your engagement needs, MutualGain have the skills and experience to help you achieve your goal, whether it be upskill your staff, meet your statutory obligations or involve the public in an important decision.

Training

MutualGain can provide a range of training for your employees and stakeholders, from day courses to longer packages which teach a number of different engagement techniques. All of our courses are highly customisable and we work with you to ensure your staff are learning the skills they need from people who have experience of carrying out these methods across the public and charitable sector.

Our new accredited blended learning package allows individuals to learn a range of skills flexibly on our online learning system, followed up by face to face seminars and support from tutors. Again, this package is flexible to allow you to tailor it to your organisational need.

Supported Learning and Delivery

Our associates have worked with a variety of NHS organisations to support engagement and commissioning staff to establish and run Patient/Public Reference Groups, and to integrate them within your working practices. We are able to consult on a variety of related issues, as well as ensuring your staff understand the processes involved for ongoing use.

Our supported delivery work sees our experience in event delivery combined with our training and support systems to ensure that your staff feel confident in delivering engagement events and strategies. We work with you at every stage of the planning, delivery and analysis phases to reinforce your learning and pass on our knowledge and advice.

Engagement Event Delivery

Our engagement events allow your organisation to use the power of your local population to gain insight into current issues as well as areas of good practice so that you can make better, more informed decisions. From the popular technique of Participatory Budgeting to the broad learning opportunities found using the World Café method, MutualGain can deliver events which will change your organisation and your stakeholders' perspectives on any problem.

We'd love to talk to you about working with your organisation. For more information, please contact our Business Development Lead:

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